



# New Arrivals Team

If you have lived in Derby for less than 12 months or just arrived, have children under the age of 18 and need help with any of the following please contact us as we are here to make your transition to the UK easier.

## We can assist with:

- Registering and applying for housing
- Applying for benefits and dealing with financial difficulties
- Registering all family members with doctor, dentist, optician and accessing advice about health needs
- Enrolling on an English language course
- Signposting to a team who can support in finding school or college places for your children
- Seeking training and employment
- Offering advice and guidance on your rights and responsibilities in preparation for Brexit
- Providing parenting advice and supporting families to improve their relationships
- Enabling parents and carers to develop strategies to deal with children and young people's challenging behaviour
- You are welcome to visit the team at Rosehill Children Centre from Monday to Friday between 10.00-12.00 and 14.00-16.00
- As a team we are happy to help all newly arrival families that choose to settle in the city of Derby to ensure that your transition is as smooth as possible.

**New Arrivals Team**  
**Sure Start Rosehill Children's Centre**  
**17-19 Lower Dale Road,**  
**Derby, DE23 6WY**

Telephone: 01332 640 733  
Text message: 078 123 005 16  
E-mail: [newarrivalsteam@derby.gov.uk](mailto:newarrivalsteam@derby.gov.uk)

**See you soon! New Arrivals Team**



Derby City Council